

# CLOSED TO THE PUBLIC

## OPTION 1:

### CURBSIDE DELIVERY

1. PLACE YOUR ORDER WITH AS MUCH NOTICE AS POSSIBLE BY SENDING AN EMAIL TO [CURBSIDE@DOCSMEMPHIS.COM](mailto:CURBSIDE@DOCSMEMPHIS.COM).
2. YOU WILL RECEIVE AN AUTOMATED RESPONSE WITH A FORM.
3. FILL IT OUT THE FORM AND SEND IT BACK TO [CURBSIDE@DOCMEMPHIS.COM](mailto:CURBSIDE@DOCMEMPHIS.COM).
4. **WAIT UNTIL WE CALL YOU!** DO NOT IMMEDIATELY DRIVE TO THE STORE.
5. AFTER WE CONTACT YOU AND FINALIZE THE ORDER, HAVE YOUR CARD READY AND WE WILL PROCEED WITH PAYMENT. **WE WILL NOT ACCEPT CASH FOR CURBSIDE.**
6. ONCE WE CONFIRM AND RECEIVE PAYMENT YOU CAN DRIVE TO THE STORE
7. WHEN YOU ARRIVE, TEXT OR CALL **901-679-5134**.
  - a. PLEASE PROVIDE MAKE, MODEL, AND YOUR NAME AND **HAVE YOUR ID READY.**
8. AN ASSOCIATE WILL BRING YOUR ORDER TO YOU.

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## OPTION 2:

### DELIVERY TO HOME

1. PLACE YOUR ORDER WITH AS MUCH NOTICE AS POSSIBLE BY SENDING AN EMAIL TO [DELIVERY@DOCSMEMPHIS.COM](mailto:DELIVERY@DOCSMEMPHIS.COM).
2. YOU WILL RECEIVE AN AUTOMATED RESPONSE WITH A FORM.
3. FILL IT OUT THE FORM AND SEND IT BACK TO **DELIVERY@DOCMEMPHIS.COM**.
4. WE WILL CALL YOU TO CONFIRM YOUR ORDER. PLEASE HAVE YOUR PHONE NEARBY.
5. AFTER WE CONTACT YOU AND FINALIZE THE ORDER, HAVE YOUR CARD READY AND WE WILL PROCEED WITH PAYMENT. **WE WILL NOT ACCEPT CASH FOR DELIVERY.**
6. WE WILL INFORM YOU OF WHEN TO EXPECT YOUR DELIVERY.  
WE WILL WORK WITH YOU TO FIND A TIME THAT IS CONVENIENT FOR YOU. **HOWEVER**, DEPENDING ON DEMAND, WE MAY ASSIGN YOU A TIME FRAME WHEN WE WILL BE ABLE TO GET TO YOU.
7. YOU **MUST PROVIDE AN ID UPON ARRIVAL** AND **BE 21+ YEARS OF AGE**.